



Santa Clara Law Remote Exam Requirements

Technical Requirements and Support Resources

TECHNICAL REQUIREMENTS

Embarking on the process of remote exam administration means having the right technology in place to ensure success. The following outlines the hardware and software requirements for success this exam period.

It is expected that you have updated your hardware and software by April 10th, 2020, confirmed by taking the mock exam listed below. By taking the mock exam, you are confirming your ability to successfully participate in remote final exams. If you procuring the materials listed below would cause undue hardship, please contact me directly at nmaxwell@scu.edu.

System Vocabulary:

ExamID-Your remote "Access Card".

ExamMonitor-Examplify remote proctoring tool

ExamSoft-Company

Examplify-Software

Software

- You will be required to use Examplify for all exams. Update version 2.3.4.
- Set up and enable your ExamID through taking-"ExamID Set-Up_Mock Exam_SP20"

PC Minimum System Requirements

- Operating System: 32-bit and 64-bit Versions of Windows 10 (version 1803, 1809, 1903, 1909 only)
- Alternate versions of Windows 10, such as Windows RT and Windows 10 S, are NOT supported at this time.
- Only genuine, U.S.-English versions of Windows Operating Systems are supported.
- ExamSoft does not support Tablet devices v. m
- CPU Processor: 2.0 ghz Intel i3 processor or equivalent
- RAM: 4GB or higher
- Hard Drive: highest recommended for the operating system or 1GB of available space.
- Internet connection for Download, Registration, Exam Download and Upload.
- Examplify cannot be run within virtualized environments or environments that require persistent network (local or otherwise) connections during secure exams. This includes, but is not limited to, VMWare, Parallels, Citrix workspace, Virtual Disks, Streamed images, etc.
- Screen Resolution should be at least 1024x768 or higher.
- Administrator level account permissions

Required Permissions: <https://examsoft.force.com/emcommunity/s/article/ExamID-and-ExamMonitor-Permission-Setup-for-Windows-users>

Mac Minimum System Requirements

MacOS Catalina (version 10.15) is compatible with Exemplify v.2.0.6 or greater. Previous versions of Exemplify will not work with macOS Catalina

Supported Operating Systems: OS X 10.13 (High Sierra), OS X 10.14 (Mojave), and macOS Catalina (10.15). Only genuine versions of Mac Operating Systems are supported.

- CPU: Intel processor
- RAM: 4GB or higher
- Hard Drive: 1GB or higher available space
- For technical troubleshooting, account passwords, including device passwords, may be required.
- Server version of Mac OS X is not supported
- This software cannot be used on virtual operating systems such as Microsoft's Virtual Machine, Parallels, VMware, VMware Fusion or any other virtual environments.
- Internet connection for Download, Registration, Exam Download and Upload.
- Administrator level account permissions
- Exemplify cannot be run within virtualized environments or environments that require persistent network (local or otherwise) connections during secure exams. This includes, but is not limited to, VMWare, Parallels, Citrix workspace, Virtual Disks, Streamed images, etc.

Required Permissions: <https://examssoft.force.com/emcommunity/s/article/ExamID-and-ExamMonitor-Permission-Setup-for-MAC-users>

Required Additional Hardware

- Webcam
- Microphone

Internet Speed

Exemplify is designed to accommodate low bandwidth when needed, but we strongly recommend using a broadband connection (with a minimum speed of 2 MB per second) for optimal uploading of exam files.

Tablets

Are not supported with Exemplify.

Other Requirements

Depending on issues that may arise, you will need software and tools to help prepare for remote control of your computer. Please note that remote tools listed below will not and cannot be used to troubleshoot your issues once you have started your exam. It is a good idea to have the following list of additional tools available:

- [Quick Support remote client \(as needed-instructed by Law Technology\)](#)
- [Zoom](#)
